

STOP!

DO NOT DOWNLOAD OR INSTALL THIS SOFTWARE

until you've completely read and understand these instructions!

SPECIAL UPDATE INSTRUCTIONS ONIX/ION Software Version v2.000

Software Version v2.000 fixes bugs and updates several key components of the system.
As result of this the update is very large and takes some time to install.

The steps below are key to completing the installation successfully.

If any of these steps are skipped the update could fail and the ONIX/ION could require recovery at the factory.

1. The size of the update is 873.2 MB not including accessory update files. This will take time to download. If you have issues downloading the file please contact your customer support representative or the Humminbird CRC.
2. In order to install this file a blank 4 GB or greater Class 6 or greater SD card is required.
The class of an SD card is indicated by a number inside of a "C" on the label of the SD card.
The installation process uses the SD card to perform the installation. Because of this the SD card should be blank before adding the update files to the card.
3. Because of the size and scope of the update the process can take 30 minutes to complete.
If power is lost during the update process the ONIX/ION unit could require recovery at the factory.
 - a. It is recommended that the boat remain at dock or on the trailer during the update process.
 - b. To ensure that power is maintained to the unit it is recommended that the units are connected to external power during the entirety of the update process. This could be connecting the boat to chargers or shore power or making sure that the engine or generators are cranked before the update is started.
 - i. If power is lost to the engine or generators DO NOT attempt to restart them until after the update is complete as restarting could cause a voltage drop that would cause all accessories to lose power.
4. The update files are in a .zip file. You must unzip these files before copying them to the SD Card.
You will note that the ONIX/ION update file is in .PKG format.
The Humminbird accessory update files are in .UPD format.
This is by design. Future ONIX/ION updates will be in .UPD format.
5. After you update your ONIX/ION to v2.000 remember to update your Humminbird accessories to the latest version!
This is critical to the proper operation of your ONIX/ION unit. The latest accessory update files are included with the .zip file you downloaded and extracted to the SD card.

During the update process you will note that there are several new notification screens that appear.

You should expect the screen to change from the first notification to the second at the 11-13 minute mark.

The second screen will tell you that the update is completing and warn you to not remove the card or reboot the unit.

The unit should state SUCCESS 13-15 minutes after that.

If your unit does not meet these marks or show any progress after 1 hour it is likely that the unit never started the update. Power will likely have to be removed from the unit and the update will need to be reattempted.

The size and time required for this installation is not typical. It is caused by the size and scope of the update.

We do not expect this again in the near future, we apologize for the inconvenience, and we thank you for your patience.

If you have issues with this update or have issues with the ONIX/ION units after the v2.000 update please do not hesitate to contact your customer support representative or the Humminbird CRC.

Your experience using this unit is important to us and no issue is too large or too small to address.

Thank you,
Humminbird